

Our Ref: PW/AKB/FOI-01-220

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

2nd February 2023

Telephone: 0300 123 1461

Sent by email

Dear

FOI-01-220

Your request for information under the Freedom of Information Act 2000

Thank you for your request dated the 11th January 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board does not hold the information that you have requested. Please see our responses in blue below:

I am writing to you under the Freedom of Information Act 2000 to request the following information from the department within your authority responsible for the commissioning of care and support packages for children and adult in receipt of continuing health care and or in receipt of/ in need of complex Care and Support Packages of care to meet their health and social care needs:

CHC Funded Care and Support Package statistics

Please provide the information in the form of an email and/ or an excel spreadsheet.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request. If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.

Request

I would like to request the following information under the Freedom of Information Act (2000) in relation to Care and Support packages commissioned by your ICB for Children and Adult in receipt of Continuing Health Care (CHC) and or in receipt of/ in need of complex Care and Support Packages of care to meet their health and social care needs:

When we refer to Complex Care in this request, we determine Complex Care needs as individual needs that require specialist support for one or multiple chronic or long-term health condition, that requires extra assistance to manage their symptoms and daily activities to enable a high quality of life.

Interim Chair: David Pearson

Interim Chief Executive Officer: Peter Axon

Individuals also require specially trained carers to enable them to live independently or within the family home within the community.

CHC Funded Care and Support Packages Statistics

Please advise;

1. Who is responsible for sourcing and commissioning CHC funded packages of Care for individuals with Complex Care and Support Needs, please detail the team that sources packages of support and which department they for i.e., NHS or Local Authority (LA)?
2. The number of CHC Funded Care and Support Packages commissioned by your ICB/LA and facilitated by an Independent (private or voluntary) provider within your ICB/LA boundary as of 2nd January 2023?
3. The number of providers you commission on a spot purchase or framework arrangement to provide specialist Complex Care and Support Services within your ICB/LA boundary as of 2nd January 2023?
4. The number of providers specialising in post Spinal Injury Care and Support Services within your ICB/LA boundary as of 2nd January 2023?
5. The number of independent (private or voluntary) specialist Complex Care and Support providers commissioned by your ICB/LA from 2nd January 2023 under a block contract arrangement, if appropriate please advise of the format of this provision.

Individuals in receipt of CHC funded care and support package Statistics

Please advise;

1. The number of individuals (children and adults) currently receiving care and support from a provider commissioned by your ICB/ LA with CHC funding in place with Complex Care and Support needs?
2. The number of individuals (children and adults) currently receiving care and support within their own home setting from a provider commissioned by an outside ICB/LA living but within your ICB/LA boundary?
3. The number of individuals (children and adults) currently receiving care and support from a provider commissioned by your ICB/LA with CHC funding in place receiving over 80 hours per week care and support?

Framework & Non-Framework Providers & Fees

1. Does the ICB/LA make placements via a Framework or other pre commissioned service arrangement for Complex Care and Support packages?
2. If the ICB/LA has framework or pre commissioned arrangements, are these arrangements in collaboration with any other ICB's or Local Authorities? If so, who are the other ICB's or Local Authorities?
3. In relation to any Frameworks you currently operate for individuals (children and adults) currently receiving complex and or high level care and support operated by an Independent (private or voluntary) provider within your ICB/LA boundary, please provide the following information (including Provider name) about the number of individuals they support within your ICB/LA boundary, the average weekly hours commissioned, the average hourly rate paid for this provision, per type specified and whether the fees include any discounts agreed with said Provider? Please also advise the totals for all packages in each type specified i.e. total average hourly rate, total average hours provided per week & total no of individuals supported by each provider.

Please use the example format below and return in an excel spreadsheet if possible:

<i>Framework</i>							
<i>Name of Provider</i>	<i>Average hourly rate</i>	<i>Average weekly hours provided per week</i>	<i>Average weekly total fee</i>	<i>No of individuals the provider supports</i>	<i>No of individuals with spinal injury care and support needs</i>	<i>No of individuals with complex care and support needs</i>	<i>Discounts Agreed (type & %)</i>
<i>Provider 1 name (example)</i>	£		£				<i>e.g long term, volume</i>
<i>Provider 2 name (example)</i>	£		£				
<i>Total (of all placements)</i>	£		£				

2. As per question 3 above, please provide the same information; however, this time in relation to Non-Framework Providers i.e. where the ICB/LA has commissioned packages with Independent care and support Providers using a Spot Purchase mechanism because the Provider is not on a Framework with the ICB/LA? Please also advise the totals for all packages in each type specified i.e. total average hourly fee and total no of individuals supported by Provider.

Please use the example format below and return in an excel spreadsheet if possible:

Name of Provider	Average hourly rate	Average weekly hours provided per week	Average weekly total fee	No of individuals the provider supports	No of individuals with spinal injury care and support needs	No of individuals with complex care and support needs
Provider 1 name (example)	£		£			e.g long term, volume
Provider 2 name (example)	£		£			
Total (of all placements)	£		£			

1. Please explain the process followed when you are unable to source a provider from the framework. Is there is a mailing list for this and if so please share the contact details of the team or individual responsible for making off framework package of care arrangements?

General information

1. Provide details of any e-sourcing portals used by your ICB/LA to advertise tender opportunities for Complex Care and Support Services including Spinal Care Services?
2. Details of which team/ department commission/source Complex Care and Support packages where an individual has CHC funding in place, please detail whether this is commissioned directly by the ICB or whether the commissioning of these packages of care are commissioned by the responsible Local Authority for the individual in need of care and support and CHC funding?
3. Please provide the contact details (phone number and email) and name of the team within your ICB/LA that refers individuals/ manage the placement contracts/ process for individual packages of support for individuals receiving Complex Care and Support services. Please including both children and adults requiring a package of Complex Care and Support in this and whether it is an all age service or separate?
4. Please provide us of the details of any block contract arrangements you currently hold for Complex Care and Support Services including Spinal Care Services within your ICB/LA area?

Please be advised that a Public Interest Test has been undertaken in respect of your request the results of which are as below:

We are unable to give an accurate number of patients that we fund due to spinal injuries as we do not hold this granular information on the case management system, therefore the numbers would not be accurate.

Under Section 43 of the Freedom of Information Act re 'Commercial Interest. The exemption covers the following situation:

- *When information constitutes a trade secret.*

We would also not be able to provide our supplier lists as this could lead to potential impacts on our patients.

Please find attached the completed Public Interest Test Form for your records.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Yours sincerely

Paul Winter
Associate Director of Corporate Governance